Claude3 Opus Sales Report Maven Toys, '18-Q2 vs '18-Q3

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This report uses charts designed according to the International Business Communication Standards (IBCS) to ensure clarity, consistency, and information density.

Key elements:

1. Consistent chart design: All charts follow a uniform design, making it easier for readers to understand and compare data across different visualizations. This includes consistent use of fonts, sizes, and positioning of elements.
2. Simplified and focused content: Charts are designed to be easily readable, with a focus on essential information. Unnecessary decorative elements are avoided to maintain clarity.
3. Proper labeling and titling: Each chart includes clear, descriptive titles and labels to ensure that the data is easily understood without additional context.
4. Standardized notation: IBCS-compliant charts use standardized notation for elements such as time periods, units, and scenarios, making the information more accessible and comparable.

The following conventions are used throughout the report:

- Black represents actual values for the current year
- Grey represents data from the previous year
- Red indicates negative or "bad" performance
- Green indicates positive or "good" performance
- "PY" is used to denote the previous year values
- "AC" refers to the actual current year values
- Underscore "_" is used to represent year-to-date data
- Tilde "~" indicates a rolling year or 12-month period


## Executive summary

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## Challenging Q3 2018 Performance

Maven Toys faced a tough Q3 2018, with most stores and product categories experiencing declining sales and gross margins. However, some areas showed resilience or improvement, such as Electronics, newer stores, and certain locations. To address these challenges, the company should review its product lineup, sales approach, and inventory levels, while considering regional differences in consumer behavior and market conditions.

## Sales Breakdown and Opportunities

The Downtown store is Maven Toys' top contributor to sales, with Art \& Crafts leading across all locations. In Q3 2018, all stores saw declining sales growth, but new stores performed slightly better than old ones. The Downtown location drives the majority of gross margin due to its high sales volume, but all locations have opportunities to improve profitability by increasing sales or enhancing gross margin percentages.

## Key Insights and Product Performance

Older stores are facing declining sales and margins, while newer stores and locations like Downtown and Commercial drive growth. Electronics and specific products like "Dinosaur Figures" and "Classic Dominoes" show strong profitability, but some items are declining and need investigation. Sales and units are fairly evenly spread across stores, with a slight concentration in top performers, and most stores carry all listed products.

## Growth Trends and Strategic Focus

Despite a healthy $4.2 \%$ sales CQGR from 2017 Q1 to 2018 Q3, driven by strong performance in Xalapa, Toluca, and the Art \& Crafts and Sports \& Outdoors categories, the Electronics category and the Q1 2017 product cohort faced challenges. To maintain growth, Maven Toys should focus on successful product cohorts, high-growth categories, and key markets while strategically managing declining areas.

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At a glance: Maven Toys faced a challenging Q3 2018, with sales and gross margins declining across most store locations and product categories. Despite the overall decline, some areas showed resilience or improvement, such as Electronics, newer stores, and certain locations. To address these challenges, Maven Toys should review its product lineup, sales approach, and inventory levels, while also considering regional differences in consumer behavior and market conditions. Pages 8 to 21.

Sales breakdown: Maven Toys' Downtown store is the top contributor to sales, with Art \& Crafts being the leading product category across all locations. In Q3 2018, the company faced challenges as all stores saw declining sales growth, with new stores performing slightly better than old ones. The Downtown location drives the majority of gross margin due to its high sales volume, but all locations have opportunities to improve profitability by increasing sales or enhancing gross margin percentages. Pages 23 to 31 .

Data insights: Maven Toys' older stores are facing declining sales and margins, while newer stores and certain locations like Downtown and Commercial are driving growth. Electronics and specific products like "Dinosaur Figures" and "Classic Dominoes" show strong profitability, but some items are declining and need investigation. The company's sales and units are fairly evenly spread across stores, with a slight concentration in top performers, and most stores carry all listed products. Pages 33 to 41 .

Trends: The company's sales grew at a healthy 4.2\% CQGR from 2017 Q1 to 2018 Q3, with strong performance in Xalapa, Toluca, and the Art \& Crafts and Sports \& Outdoors categories. However, the Electronics category and the Q1 2017 product cohort faced challenges. To maintain growth, the company should focus on successful product cohorts, high-growth categories, and key markets while strategically managing declining areas. Pages 43 to 48 .

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Maven Toys experienced a challenging Q3 2018, with sales declining from Q2 levels (p.11). The drop was primarily due to a decrease in units sold and product mix, rather than pricing (p.11). The sales decline was widespread across store cities, suggesting issues with product quantity or mix (p.12). Art \& Crafts and Toys saw the biggest declines, while Electronics, especially Gamer Headphones, showed more resilience (p.13).

Gross margins also fell across most areas compared to Q2, with significant drops in key product categories and Cuidad De Mexico (p.14, p.20). However, newer stores and certain locations (Residential and Commercial) held up better, indicating areas of focus to mitigate overall declines (p.14, p.20). The Downtown location experienced the largest decrease in gross margin, both in absolute and relative terms (p.17).

Despite the overall decline in gross margin, there were some positive aspects. The gross margin percentage improved from $25.7 \%$ in Q2 to $26.3 \%$ in Q3, driven by strong performances in Art \& Crafts and Electronics (p.16, p.19). This suggests that profitability from core operations improved, and management should investigate the factors contributing to this improvement (p.16).

To address the challenges faced in Q3, Maven Toys should review its product lineup, sales approach, and inventory levels (p.11, p.12). Targeted strategies are needed to address the specific challenges of each store location (p.17). Additionally, tracking performance at a granular level is crucial to understanding the complex factors affecting overall profitability (p.18). Regional differences in consumer behavior and market conditions should also be considered, as Monterrey and Guadalajara showed potential for growth in some categories (p.21).

In Q3 2018, 73\% of Maven Toys' sales came from older stores. Downtown and Commercial locations performed best, while Toys and Art \& Crafts led product categories. Sales were geographically diverse, with varying product popularity and store performance across regions.


In Q3 2018, older Maven Toys stores dominated gross margins. Store location impacted profitability, and consumer product preferences were diverse. Art \& Crafts was the most profitable category. Sales were broadly distributed geographically, contributing to overall gross margin.
Maven Toys
Gross Margin in kMXN by dimension
'18-Q3


Maven Toys saw a drop in sales from Q2 to Q3 2018. The decline was entirely due to units sold and product mix. Pricing had no impact on this change. Maven Toys should review its product lineup and sales approach to fix these problems and increase future sales.

Maven Toys
Price, Units \& Mix in mMXN
'18-Q3 AC vs PY


Maven Toys' sales distribution from Q2 to Q3 2018 shows a widespread issue with product quantity or mix across all store cities. The consistent negative variance in Units \& Mix suggests a need to reassess product mix, inventory levels, and sales strategies.


Maven Toys saw sales drop from Q2 to Q3 2018, with the biggest declines in Art \& Crafts and Toys. Electronics, especially Gamer Headphones, seemed more resilient or had a smaller base effect.


Maven Toys had a tough Q3 2018. Gross margins fell across almost all areas vs Q2, with big drops in key product categories and Cuidad De Mexico. But newer stores and some locations held up, suggesting where to focus to reduce the overall declines.


Maven Toys' Gross Margin dropped by 67.4 million MXN from Q2 to Q3 2018. This decrease affects profitability and requires a strategic review to identify the causes and develop solutions to prevent such declines going forward.


Maven Toys' gross margin improved from $25.7 \%$ in Q2 2018 to $26.3 \%$ in Q3 2018. This improvement is a positive indicator, particularly in terms of profitability from core operations. The management should investigate the specific factors that contributed to this to inform future strategic decisions.


From Q2 to Q3 2018, gross margin decreased across all four Maven Toys store locations. The Downtown location saw the biggest drop in both absolute and relative terms. Targeted strategies are needed to address each location's specific challenges.

## Maven Toys

Gross Margin in kMXN by Store_Location '18-Q3 AC vs PY


Maven Toys' Gross Margin fell from Q2 to Q3 2018, mainly due to drops in Games, Toys, and Sports \& Outdoors, despite some bright spots in Art \& Crafts segments. Tracking performance at a granular level is key to understanding the complex factors affecting overall profitability.


From Q2 to Q3 2018, Maven Toys' Gross Margin percentage improved, driven by strong performances in Art \& Crafts and Electronics, which overcame declines in other categories. Product category performance and store age significantly impact product sales.


Maven Toys had a tough Q3 2018. Gross margins fell across almost all areas vs Q2, with big drops in key product categories and Cuidad De Mexico. But newer stores and certain locations (Residential and Commercial) held up, suggesting where to focus to reduce the overall declines.


Maven Toys saw sales drop in most product categories and cities from Q2 to Q3 2018. Art \& Crafts took a hit across all regions, but Toys held strong, especially in Monterrey. Monterrey and Guadalajara showed potential for growth in some categories, highlighting regional differences in consumer behavior and market conditions.


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Maven Toys' Downtown store location is the top contributor to sales across all product categories in Q3 2018, with Toys and Art \& Crafts being the leading product categories (p.24). Art \& Crafts significantly outsell other categories in all store locations, indicating a strong market preference (p.28, p.29). Old stores contribute more to total sales than new stores, possibly due to an established customer base, better location, or having more stores (p.25).

In Q3 2018, Maven Toys faced challenges, with all stores seeing sales growth decline (p.26). New stores performed slightly better than old, declining $-11.0 \%$ vs. the $-13.0 \%$ average (p.26). Store location significantly impacts sales growth rate, with stores in the "Other" category seeing the highest decline at $-15 \%$ and the new Residential location store being the bestperforming with a $-7 \%$ growth rate (p.27).

The Downtown location contributes the most to Maven Toys' gross margin due to its high sales volume (p.30). However, all locations have an opportunity to increase sales volume or improve Gross Margin \% to enhance overall profitability (p.30). Locations with higher sales volumes, like Downtown and Commercial, have slightly lower Gross Margin percentages than locations with lower sales volumes, such as Residential and Airport, suggesting a trade-off between efficiency and sales volume (p.30).

Gross Margin \% is important for profitability, but location and high sales volumes are critical for maximizing Gross Margin in monetary terms (p.31). The old Downtown store has significantly higher sales volume compared to other locations, driving the majority of sales (p.31). New Downtown and Commercial stores show promising Gross Margin percentages, suggesting Maven Toys is applying lessons learned from older stores to improve the performance of newer ones (p.31).

Maven Toys' Downtown store location is the top contributor to sales across all product categories in Q3 2018. Toys and Art \& Crafts are the leading product categories, significantly outperforming others.

| Sales in kMXN by Product_Category and Store_Location <br> '18-Q3 100\% Total |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Downtow | Commercial | Residential | Airport | 2147 |
| Toys | 428 | 152 | 88 | 79 | 747 (35\%) |
| Art \& Crafts | 322 | 122 | 62 | 43 | 549 (26\%) |
| Sports \& Outdoors | 195 | 75 | 37 | 33 | 339 (16\%) |
| Games | 154 | 57 | 26 | 29 | 266 (12\%) |
| Electronics | 131 | 65 | 28 | 21 | 246 (11\%) |
|  | $\begin{aligned} & 1230 \\ & (57 \%) \end{aligned}$ | $\begin{gathered} 471 \\ (21 \%) \end{gathered}$ | $\begin{gathered} 242 \\ (11 \%) \end{gathered}$ | $\begin{aligned} & 205 \\ & (9 \%) \end{aligned}$ |  |

Old stores contribute significantly more to total sales than new stores, possibly due to an established customer base, better location, or simply having more stores. However, the sales distribution across locations for new stores shows a shift. Downtown has less dominance, while Commercial and Residential areas make a bigger contribution, especially for categories like Electronics.


Maven Toys faced challenges in Q3 2018, with all stores seeing sales growth decline. New stores performed slightly better than old, declining $-11.0 \%$ vs. the $-13.0 \%$ average. Strategies and operations may need review to address the negative growth.


Store location significantly impacts sales growth rate. Stores in the "Other" category, which might be less accessible or frequented, saw the highest sales decline at $-15 \%$. The best-performing store in minimizing sales decline is the new Residential location store, with a -7\% growth rate.


The Art \& Crafts category significantly outsells other categories in all Maven Toys store locations in Q3 2018. The Downtown location is the highest-selling store for all product categories.


Art \& Crafts dominate sales across both old and new stores in all locations, indicating a strong market preference. Toys also show strong sales, particularly in Downtown areas, suggesting this is a key market for Maven Toys. The overall decrease in units sold from old to new stores, especially noticeable in the "Other rank >4" category, could suggest market saturation, increased competition, or possibly the natural growth trajectory of new stores not yet reaching established sales volumes.


The Downtown location contributes the most to Maven Toys' gross margin due to its high sales volume. However, all locations have an opportunity to increase sales volume or improve Gross Margin \% to enhance overall profitability. Locations with higher sales volumes, like Downtown and Commercial, have slightly lower Gross Margin percentages than locations with lower sales volumes, such as Residential and Airport, suggesting a trade-off between efficiency and sales volume.


Gross Margin \% is important for profitability, but location and high sales volumes are critical for maximizing Gross Margin in monetary terms. The old Downtown store has significantly higher sales volume compared to other locations, driving the majority of sales. New Downtown and Commercial stores show promising Gross Margin percentages, suggesting Maven Toys is applying lessons learned from older stores to improve the performance of newer ones.


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Maven Toys is facing challenges in its older stores, with declining sales and gross margins, suggesting issues like increased competition, market saturation, or outdated offerings. In contrast, newer stores like Maven Toys Monterrey 4 are seeing growth, particularly in the Commercial location (p.34, p.35). To ensure long-term sustainability, Maven Toys needs to investigate the causes behind the declines in older stores and consider measures such as store renovations, marketing strategies, product mix adjustments, or customer experience improvements to reverse these negative trends (p.34).

Downtown locations dominate Maven Toys' sales, gross margin, and units sold, indicating a strong market presence and customer base (p.37). While Downtown and Commercial areas drive volume, Residential areas offer the highest gross margin percentage, suggesting higher profitability per sale (p.37). Electronics has the highest Gross Margin in \% of Sales, despite having the fewest product names and smallest share of units sold, suggesting it is highly profitable, and expanding it could benefit Maven Toys (p.36).

Products like "Dinosaur Figures" and "Classic Dominoes" show strong growth and profitability, making them successful for Maven Toys (p.38). "Classic Dominoes" and "Hot Wheels 5 -pack" perform well in Gross Margin across all Maven Toys store locations (p.39). However, items with negative growth rates like "Magic Sand" might be concerning and need investigation to understand why they're declining (p.38, p.39).

The pareto charts show Sales and Units are fairly evenly spread across Maven Toys' Store_Names, with a slight concentration in the top performers (p.40). The 'A' class Store_Names, while the fewest in number, are close to hitting $80 \%$ of total Sales, and their Units contribution nearly matches their Sales, indicating a strong link between Sales and Units for these top Store_Names (p.40). Most Maven Toys stores carry all listed products, indicating a strong overlap in product variety across stores (p.41).

Maven Toys' older stores are struggling. Sales and gross margins are declining, suggesting challenges like increased competition, market saturation, or outdated offerings. In contrast, newer stores like Maven Toys Monterrey 4 are seeing growth. To ensure long-term sustainability, Maven Toys needs to investigate the causes behind the declines in older stores and consider measures such as store renovations, marketing strategies, product mix adjustments, or customer experience improvements to reverse these negative trends.


The Commercial location shows potential growth for Maven Toys, especially for the new store Maven Toys Monterrey 4, contrasting with the generally negative growth rates elsewhere. Smaller stores in the "Other rank >10" category collectively contribute significantly to Maven Toys' revenue across all locations. However, most stores had negative sales and gross margin growth rates, suggesting a challenging quarter for multiple locations.


Electronics has the highest Gross Margin in \% of Sales, despite having the fewest product names and smallest share of units sold. This suggests Electronics is highly profitable, and expanding it could benefit Maven Toys. Toys and Art \& Crafts lead in sales and units, but improving their gross margins could boost overall profitability.


Downtown locations dominate Maven Toys' sales, gross margin, and units sold, indicating a strong market presence and customer base. The high number of Downtown stores further supports its significance to the business. While Downtown and Commercial areas drive volume, Residential areas offer the highest gross margin percentage, suggesting higher profitability per sale. Airport locations, though smaller, may have strategic value.


Products like "Dinosaur Figures" and "Classic Dominoes" show strong growth and profitability, making them successful for Maven Toys. However, items with negative growth rates like "Magic Sand" might be concerning and need investigation to understand why they're declining. Many products, including "Plush Pony," "Playfoam," and "Colorbuds," have modest Gross Margins and around 0\% Units Growth Rate, meaning they're stable and consistent but not contributing to growth.

"Classic Dominoes" and "Hot Wheels 5-pack" perform well in Gross Margin across all Maven Toys store locations. However, "Classic Dominoes" shows a notable drop in Units Growth Rate in the "Other rank>3" location. "Magic Sand" consistently shows negative Units Growth Rates across all store locations, suggesting declining sales. The product mix varies by store location. "Dinosaur Figures" is a strong performer in the Residential category but not present in the others.

Gross Margin in \% of Sales


The pareto charts show Sales and Units are fairly evenly spread across Maven Toys' Store_Names, with a slight concentration in the top performers. The 'A' class Store_Names, while the fewest in number, are close to hitting $80 \%$ of total Sales. Their Units contribution nearly matches their Sales, indicating a strong link between Sales and Units for these top Store_Names. The line graphs are smooth and always rising, showing Sales and Units consistently increase with no negative contributions.


Most Maven Toys stores carry all listed products (Magic Sand, Lego Bricks, Dino Egg, Rubiks Cube, Colorbuds, and "Other rank $>5^{\prime \prime}$ ), indicating a strong overlap in product variety across stores. "Other rank $>5$ ", Rubiks Cube, and Colorbuds are the most widely available. Stores rarely carry just one of these products without the others. The identical set sizes for each product (except "Other rank $>5$ ") suggest a very similar overall distribution of these specific products across store names.

Maven Toys
Product Name overlap by Store_Name
'18-Q3



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The company's sales data from 2017 Q1 to 2018 Q3 shows overall growth, with a healthy CQGR of $4.2 \%$, despite a slight dip in 2018 Q3. The data suggests seasonal variation, with peaks in Q4 and Q2 each year, possibly due to seasonal buying patterns (p.44). Sales growth varied across cities, with Xalapa and Toluca showing exceptional growth, indicating potential areas for investment and expansion. However, Ciudad de Mexico, Guadalajara, and Puebla remain crucial markets due to their significant sales volumes, despite lower growth rates (p.45).

Product cohorts introduced in Q3 2017 and Q1 2018 were particularly successful, with CQGRs of 57.1\% and 40.1\% respectively. In contrast, the Q1 2017 cohort, despite a strong start, showed a negative CQGR of $-0.3 \%$, suggesting products introduced during this period are losing market appeal or facing increased competition (p.46).

Performance varied across product categories, with Art \& Crafts being the fastest-growing category at a CQGR of $26.5 \%$. Sports \& Outdoors also showed promise, reflecting increasing consumer interest. However, Electronics faced a significant decline, with a CQGR of $-9.7 \%$ (p.47). Overall sales declined slightly at a CQGR of 0.9\% from 2017 Q1 to 2018 Q3, with Electronics experiencing the steepest decline at a CQGR of $12.7 \%$. In contrast, Sports \& Outdoors grew at a CQGR of $5.6 \%$ (p.48).

The company should focus on leveraging the success of the Q3 2017 and Q1 2018 product cohorts, while addressing the challenges faced by the Q1 2017 cohort. Investing in the growth of the Art \& Crafts and Sports \& Outdoors categories, while strategically managing the decline in Electronics, will be crucial for future success. Additionally, the company should capitalize on the exceptional growth in Xalapa and Toluca, while maintaining a strong presence in the key markets of Ciudad de Mexico, Guadalajara, and Puebla.

The business saw sales and units sold rise from 2017 Q1 to 2018 Q2, then dip slightly in 2018 Q3. Across the period, sales grew at a healthy $4.2 \%$ CQGR. The data suggests seasonal variation, with peaks in Q4 and Q2 each year, possibly due to seasonal buying patterns.


Sales data from '17-Q1 to '18-Q3 shows positive growth across cities, with variations in rates and figures. Xalapa and Toluca had exceptional growth, suggesting areas for investment and expansion. Ciudad de Mexico, Guadalajara, and Puebla remain crucial despite lower growth, due to significant sales volumes.


The Q3 2017 and Q1 2018 cohorts stand out with exceptionally high CQGRs of $57.1 \%$ and $40.1 \%$ respectively, indicating products introduced in these periods were significantly more successful in driving sales growth. However, the Q1 2017 cohort, despite starting strong, shows a negative CQGR (-0.3\%), suggesting products introduced during this period are losing market appeal or facing increased competition.


Art \& Crafts was the fastest-growing category with a CQGR of $26.5 \%$. Electronics declined significantly, with a CQGR of -9.7\%. Sports \& Outdoors is a promising area for expansion, reflecting increasing consumer interest.


The overall sales declined slightly at 0.9\% CQGR from '17-Q1 to '18-Q3. However, performance varied across product categories. Electronics faced the steepest decline at $12.7 \%$ CQGR. In contrast, Sports \& Outdoors grew at $5.6 \%$ CQGR.


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Maven Toys
Unit Price in MXN, by observation
'18-Q2 vs '18-Q3


## Maven Toys

Unit Price in MXN, by observation by Store_Location '18-Q2 vs '18-Q3


