# Claude3 Opus Sales Report Adventure Works, ~Yn-1 vs ~Y Prepared: 16 April 2024

This report uses charts designed according to the International Business Communication Standards (IBCS) to ensure clarity, consistency, and information density.

Key elements:

1. **Consistent chart design**: All charts follow a uniform design, making it easier for readers to understand and compare data across different visualizations. This includes consistent use of fonts, sizes, and positioning of elements.

2. **Simplified and focused content**: Charts are designed to be easily readable, with a focus on essential information. Unnecessary decorative elements are avoided to maintain clarity.

3. Proper labeling and titling: Each chart includes clear, descriptive titles and labels to ensure that the data is easily understood without additional context.

4. Standardized notation: IBCS-compliant charts use standardized notation for elements such as time periods, units, and scenarios, making the information more accessible and comparable.

The following conventions are used throughout the report:

- Black represents actual values for the current year
- Grey represents data from the previous year
- Red indicates negative or "bad" performance
- Green indicates positive or "good" performance
- "PY" is used to denote the previous year values
- "AC" refers to the actual current year values
- Underscore "\_" is used to represent year-to-date data
- Tilde "~" indicates a rolling year or 12-month period

# **Executive summary**

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## Strong June 2019 Performance

Adventure Works had an impressive June 2019, with bike sales driving significant year-over-year growth and margin improvements. Mountain and Touring Bikes were the top performers, while the new Accessories category shows promise. The company achieved these results by effectively managing profitability components and appealing to a wide market across regions, income levels, and home ownership statuses.

## Sales Trends and Customer Demographics

Bikes dominated Adventure Works' sales across all demographics in June 2019, with women slightly leading purchases. Marital status and homeownership significantly impacted buying patterns, as married customers and homeowners bought more bikes overall. The United States led in sales and gross margin, followed by Australia, while Canada had the lowest sales but maintained competitive margins.

#### Product and Customer Insights

The Bikes category, especially Class H and M, drove Adventure Works' June 2019 sales, while the Accessories category underperformed. Class A customers, though only half the customer base, received 80% of discounts and bought higher-priced items, contrasting with Class C's high-volume, low-price purchases. Standout salespeople like Dominique Prasad and the varied customer preferences suggest focusing on top performers and tailoring strategies to diversify the sales base.

#### Growth Strategies and Recommendations

Adventure Works achieved remarkable 43.2% sales growth, driven by strong new customer acquisition, retention, and increased purchases per customer. To accelerate success, the company should leverage insights from high-performing products like Mountain and Touring Bikes and continue focusing on customer engagement strategies. Adapting to varying performance across size ranges and months will also be key to maintaining consistent growth throughout the year.

Executive summary Index At a glance Sales breakdown Data insights Trends Backup At a glance: Adventure Works had a strong June 2019, with bike sales driving significant year-over-year growth and margin improvements across diverse customer segments. Mountain and Touring Bikes were the top performers, while the new Accessories category shows promise. The company achieved these results through effective management of profitability components, appealing to a wide market across regions, income levels, and home ownership statuses. Pages 8 to 18.

**Sales breakdown**: In June 2019, bikes dominated Adventure Works' sales across all demographics, with women slightly leading purchases. Marital status and homeownership significantly impacted buying patterns, as married customers and homeowners bought more bikes overall. The United States led in sales and gross margin, followed by Australia, while Canada had the lowest sales but maintained competitive margins. Pages 20 to 27.

**Data insights**: The Bikes category, especially Class H and M, drove Adventure Works' June 2019 sales, while the Accessories category underperformed. Class A customers, though only half the customer base, received 80% of discounts and bought higher-priced items, contrasting with Class C's high-volume, low-price purchases. Standout salespeople like Dominique Prasad and the varied customer preferences suggest focusing on top performers and tailoring strategies to diversify the sales base. Pages 29 to 35.

**Trends**: Adventure Works achieved remarkable 43.2% sales growth, driven by strong new customer acquisition, retention, and increased purchases per customer. Mountain and Touring Bikes excelled with 192% and 4 million CAD growth respectively, while Road Bikes declined; the company saw varying performance across size ranges and months, with the latter half of the year consistently exceeding 180% growth. To accelerate success, Adventure Works should leverage insights from high-performing products and continue focusing on customer engagement strategies. Pages 37 to 44.

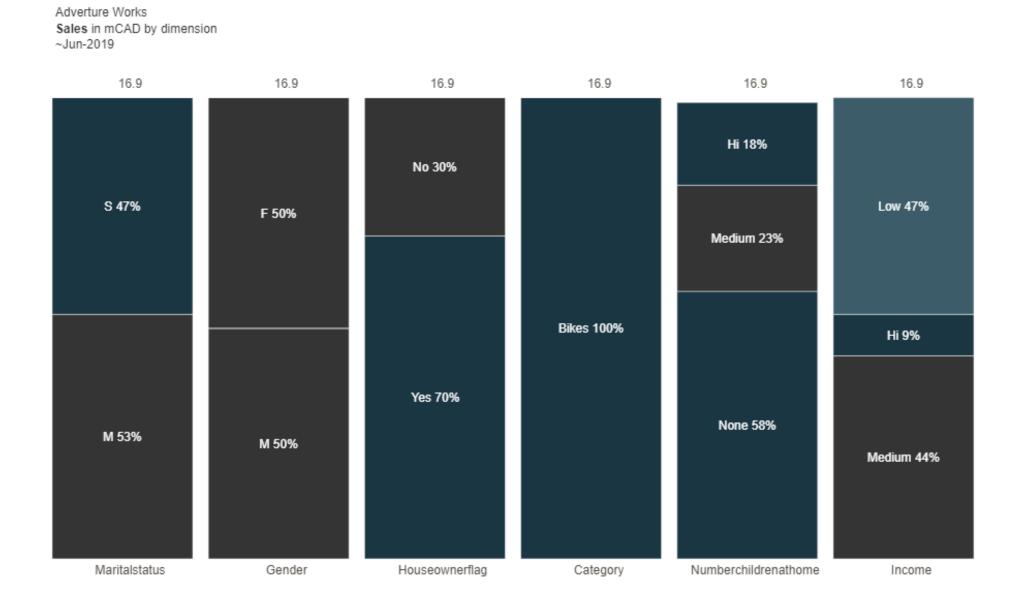
Executive summary Index **At a glance** Sales breakdown Data insights Trends Backup Adventure Works' June 2019 sales data reveals strong performance in the Bikes category, with sales evenly split between genders and slightly higher among married people and homeowners (p.9). Bikes are the sole contributor to gross margins, with homeowners and those without children generating the highest margins (p.10). The company saw a significant sales jump from the previous year, primarily due to increased units sold and an improved product mix (p.11).

Mountain Bikes and Touring Bikes drove most of the sales growth, while Road Bikes had moderate growth, and Red Road Bikes experienced a decrease in sales (p.12). The company witnessed robust sales performance across North America, Europe, and Australia, with a combination of price, units, and mix contributing to the overall sales increase in these key regions (p.13). Growth was broad-based, with increases across income levels and home ownership statuses, indicating wide market appeal (p.14).

The gross margin more than doubled year-over-year, driven by effective management of profitability components, with internal factors accounting for the entire variance (p.15). The Married segment contributed more to overall growth compared to the Single segment, suggesting it is more lucrative for Adventure Works (p.16). Product attributes played a key role in the overall trend, with Mountain Bikes, Touring Bikes, and Yellow Road Bikes performing strongly, while Red Road Bikes experienced a decrease (p.17).

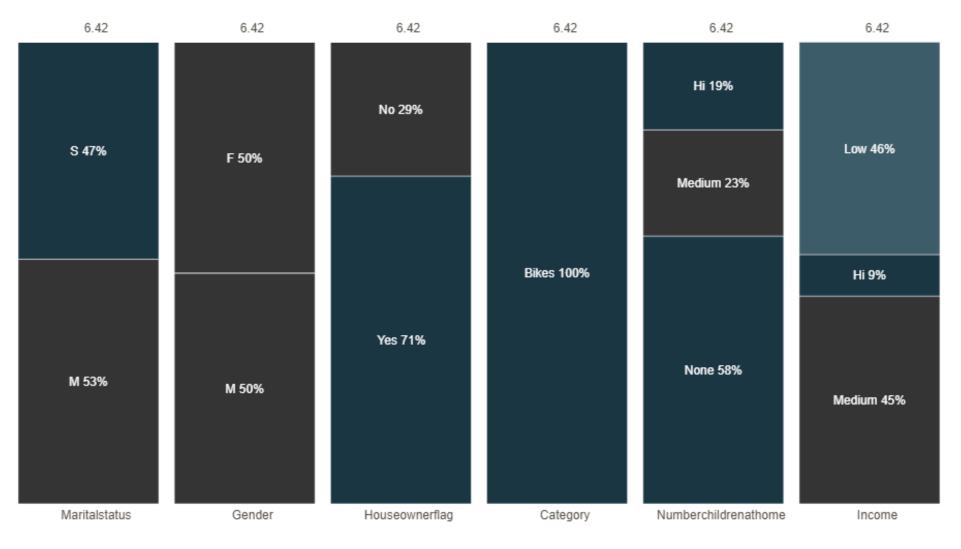
Bikes and High Income customers stand out with strong gross margins, and the new Accessories category shows promise. Gross margins are up across all income levels and home ownership, with bigger gains from higher earners and homeowners (p.18).

Adventure Works' June 2019 sales data shows a focus on the Bikes category. Sales are split evenly between genders, with married people and homeowners contributing slightly more. Households without children generate the most sales, followed by those with a medium number of kids. Most sales come from low to medium income brackets.

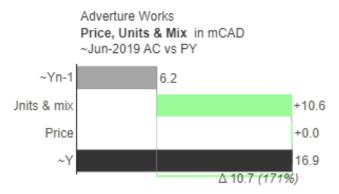


Bikes are the sole contributor to gross margins. Homeowners and those without children at home generate the highest margins, with the Married segment showing slightly higher margins than Singles. Low and medium income brackets account for the vast majority of gross margins.

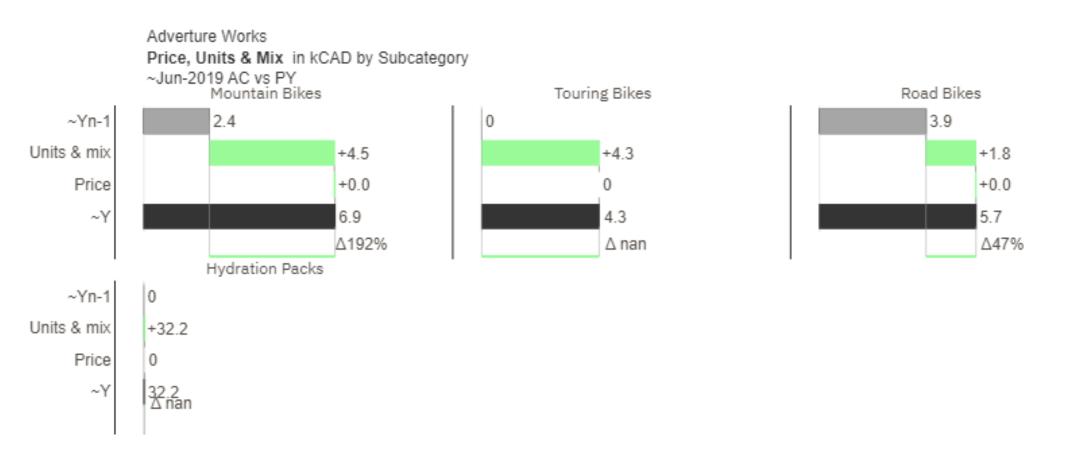




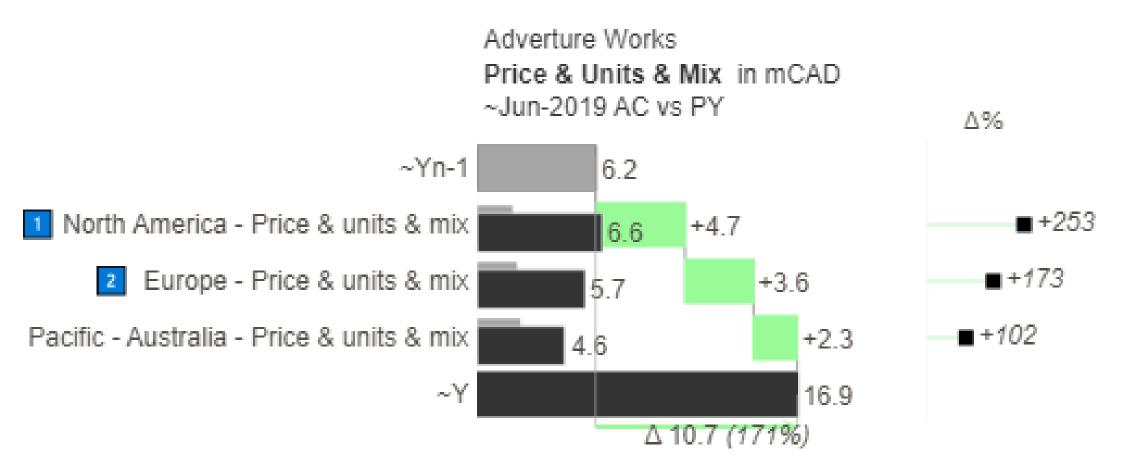
Adventure Works saw sales jump from last year, mainly due to more units sold and a better product mix. Prices had little effect on overall sales growth.



Mountain Bikes and Touring Bikes drove most of the sales growth. Road Bikes had moderate growth, but Red Road Bikes sales decreased. Hydration Packs, a new subcategory, had minimal sales.



Strong sales performance across North America, Europe, and Australia. The combination of price, units, and mix drove a major overall sales increase in these key regions.



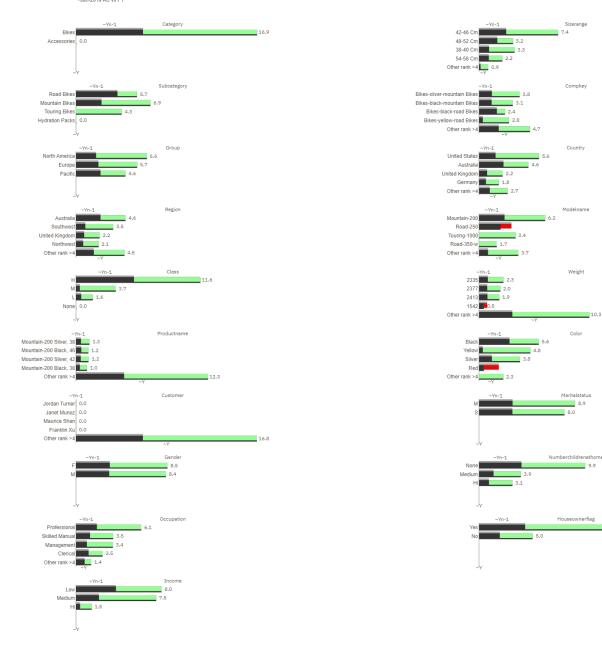
Sales grew robustly across various dimensions, especially in the Bikes category and different size ranges. The growth was broadbased, with increases across income levels and home ownership statuses, indicating wide market appeal.

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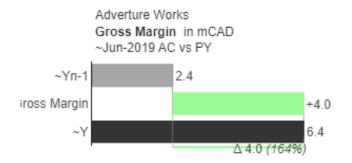
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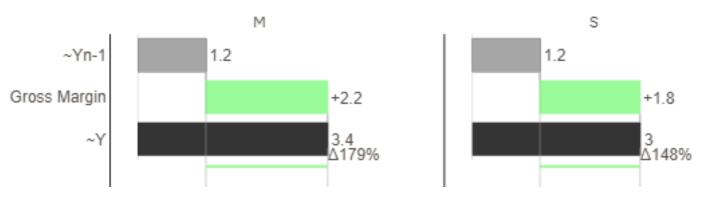


The gross margin more than doubled year-over-year. This was driven by effective management of profitability components. Internal factors related to gross margin management accounted for the entire variance.

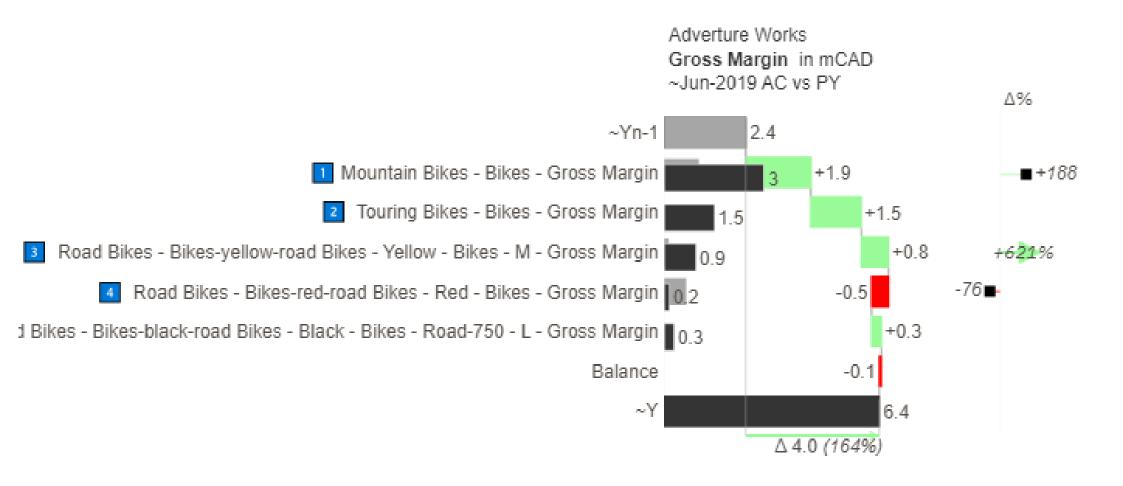


The Married segment contributed more to overall growth compared to the Single segment, suggesting it's more lucrative for Adventure Works.

Adverture Works Gross Margin in mCAD by Maritalstatus ~Jun-2019 AC vs PY



Mountain Bikes and Touring Bikes performed strongly, driving robust growth in the Bikes category. Yellow Road Bikes also contributed positively. However, Red Road Bikes experienced a decrease. Product attributes played a key role in the overall trend.



Bikes and High Income customers stand out with strong gross margins. The new Accessories category is promising. Gross margins are up across all income levels and home ownership, with bigger gains from higher earners and homeowners.

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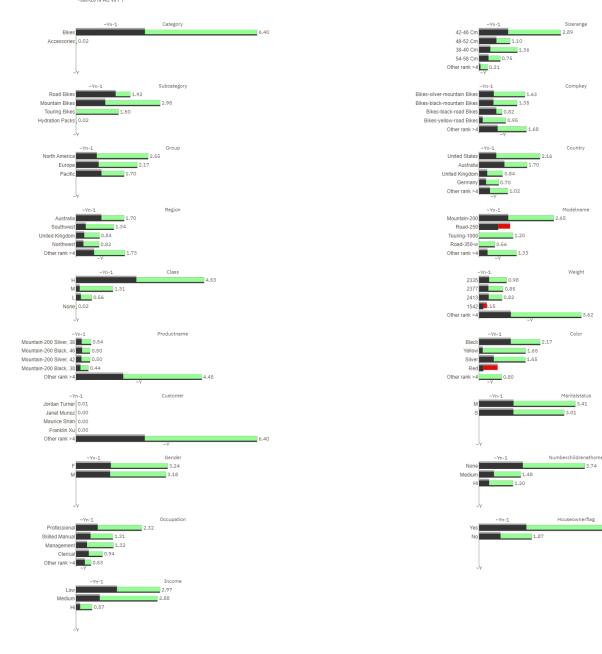
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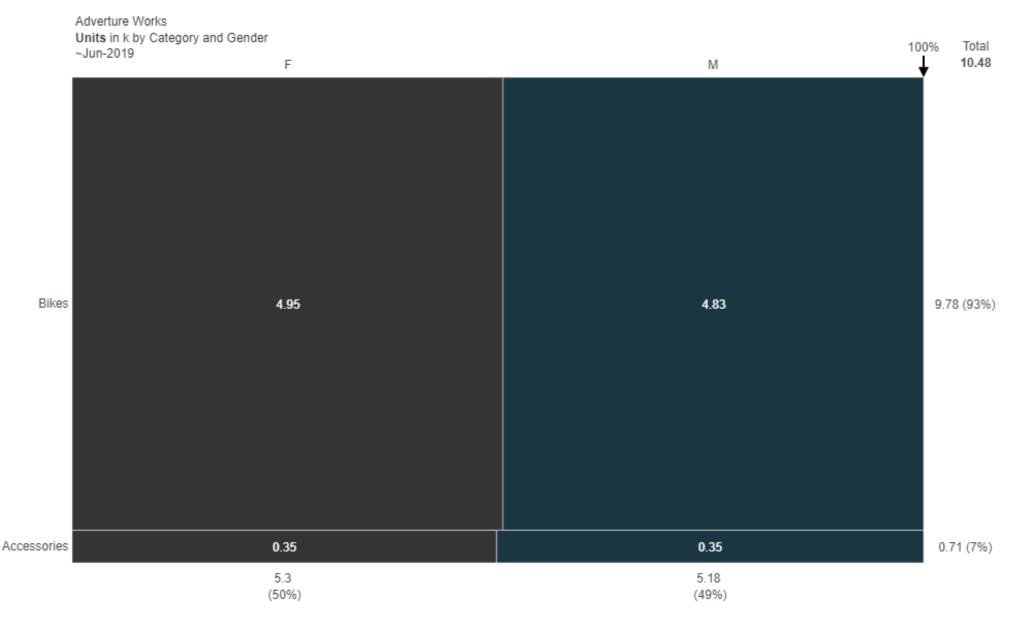


Executive summary Index At a glance **Sales breakdown** Data insights Trends Backup Adventure Works' sales in June 2019 were dominated by bike sales, accounting for 93% of total units sold, with females slightly leading bike sales at 51% (p.21). Bikes remain the top product category across all marital status groups, significantly outselling accessories (p.22). Homeownership boosts sales growth rates for both genders, with male homeowners having the highest growth at 179.0% (p.23).

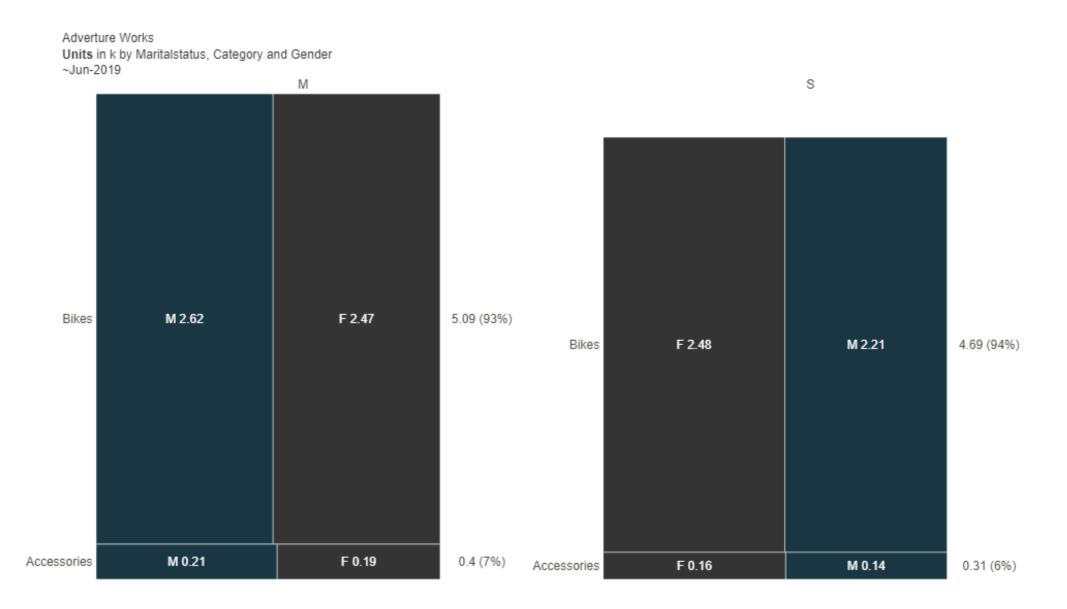
Women buy 119k more bikes than men, while accessory sales are nearly equal between genders (p.24). Marital status and gender significantly impact customer purchasing patterns, with married customers of both genders buying more bikes than single customers, except for single females who slightly outpace married females (p.25).

The United States leads with the highest sales and Gross Margin, followed by Australia (p.26). The United States dominates in both sales and gross margin across genders, indicating a strong market presence. Australia has the second-highest sales but the lowest gross margins, while Canada shows the lowest sales but maintains competitive gross margins (p.27).

Bike sales dominated Adventure Works' sales in June 2019, making up 93% of total units sold. Females slightly led bike sales at 51%, while accessories showed equal interest from both genders. Overall, females contributed 51% to total sales, compared to 49% from males.



Bikes remain the top product category across all marital status groups, significantly outselling accessories. Singles have a slight preference for bikes compared to married individuals. The gender distribution varies by marital status: married individuals have a slightly higher percentage of males purchasing products, while for singles, females have a higher purchasing percentage.



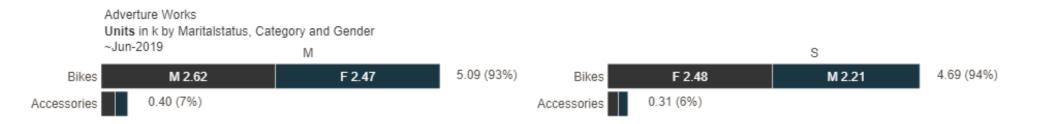
Homeownership seems to boost sales growth rates for both genders, with a slightly bigger impact for males. Male homeowners have the highest growth at 179.0%, while male non-homeowners are lowest at 154.0%. Female homeowners hit 175.0% and non-homeowners reach 161.0%.



Bikes outsell Accessories and have a larger gender gap in sales. Women buy 119k more bikes than men. Accessory sales are nearly equal between genders, with men buying slightly more.



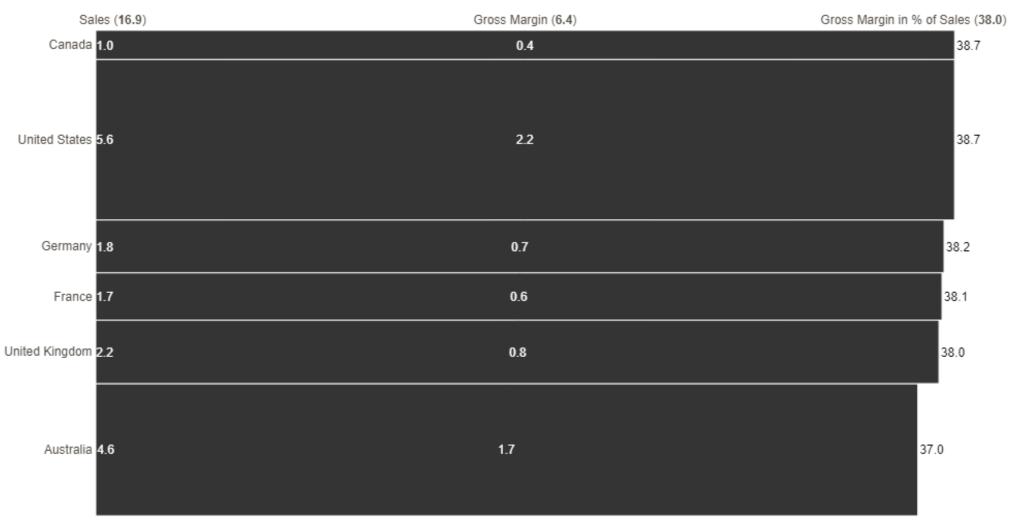
Marital status and gender significantly impact customer purchasing patterns at Adventure Works. Married customers of both genders buy more bikes than single customers, except for single females who slightly outpace married females. For accessories, married males are the top spenders, while single females outspend their married counterparts.



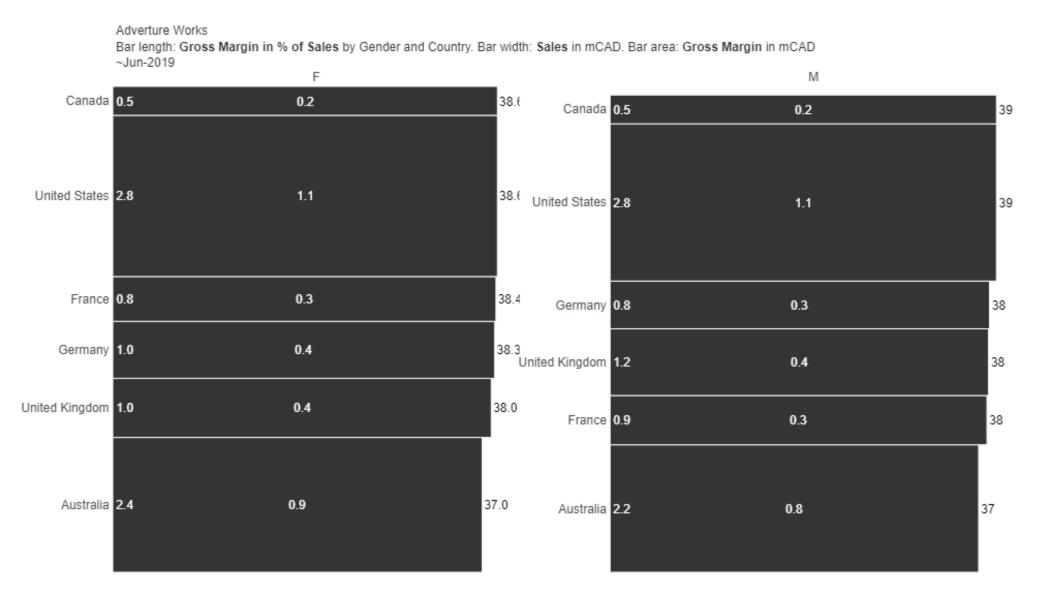
The United States leads with the highest sales and Gross Margin, followed by Australia. Canada has the highest Gross Margin percentage but lower absolute Gross Margin due to its lower sales volume.

Adverture Works

Bar length: Gross Margin in % of Sales by Country. Bar width: Sales in mCAD. Bar area: Gross Margin in mCAD ~Jun-2019



The United States dominates in both sales and gross margin across genders, indicating a strong market presence. Australia has the second-highest sales but the lowest gross margins. Canada shows the lowest sales but maintains competitive gross margins, suggesting effective cost management or premium pricing.



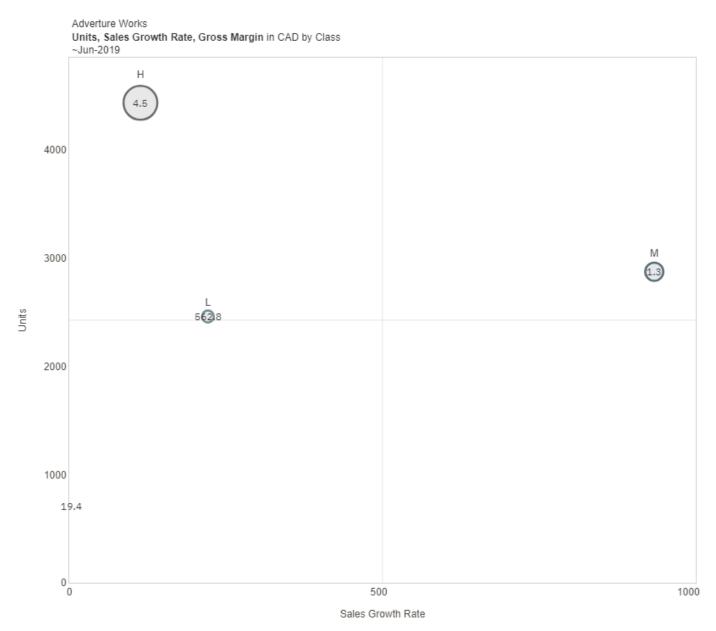
Executive summary Index At a glance Sales breakdown **Data insights** Trends Backup The Bikes category, particularly Class H, drove Adventure Works' sales in June 2019, with Class M showing exceptional growth and Class L performing moderately (p.30). In contrast, the Accessories category had significantly lower performance, indicating a potential area for business development or strategic review (p.31).

Class A customers, despite making up 51.3% of the customer base, accounted for 80% of total discounts and had the highest average unit price at CAD 2.2k. Class C customers had the smallest discounts and sales but a disproportionately high share of units, suggesting they purchase cheaper items in larger quantities (p.32).

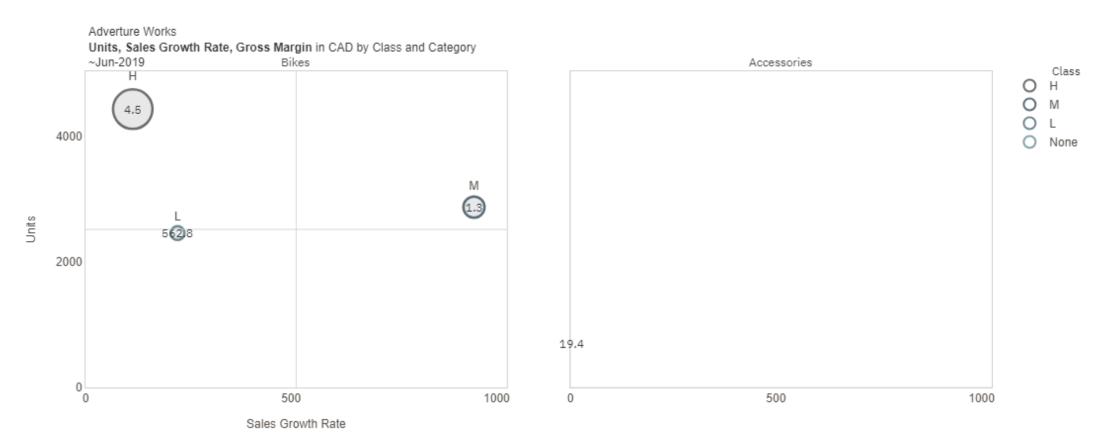
Dominique Prasad exhibited high Net Sales and Units Growth Rates, while the diverse range and lack of consistent patterns among customers suggest the need for tailored strategies based on individual circumstances and preferences (p.33). Female customers had a broader distribution of Units Growth Rates compared to males, with top performers like Dominique Prasad and Janet Munoz standing out, signaling potential areas to focus sales and marketing efforts (p.34).

The top 51% of customers accounted for 80% of total sales but only 57% of units, indicating they purchased higher-value products. Focusing on 'B' and 'C' class customers could help diversify the sales base and reduce dependency on top clientele (p.35).

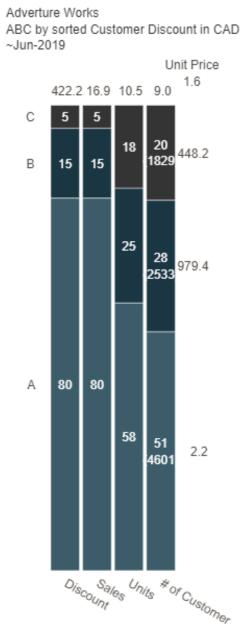
Adventure Works' sales were driven by the Bikes category in June 2019. Class H led with a gross margin of CAD 4.5 million, despite only 115% growth. Class M expanded rapidly at an exceptional 945% sales growth rate. Class L had moderate performance across all metrics.



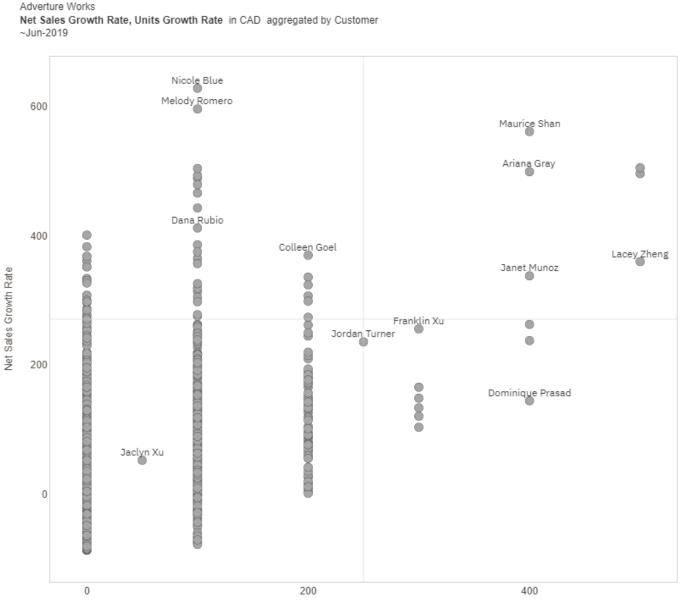
The Accessories category, with only 706 units sold and a gross margin of CAD 19.4k, had significantly lower performance compared to the Bikes category, highlighting a potential area for business development or strategic review.



Class A makes up 51.3% of customers but accounts for 80% of total discounts. They also have the highest average unit price at CAD 2.2k. Class C has the smallest discounts and sales but a disproportionately high 17.8% of units, suggesting they buy cheaper items in larger quantities.

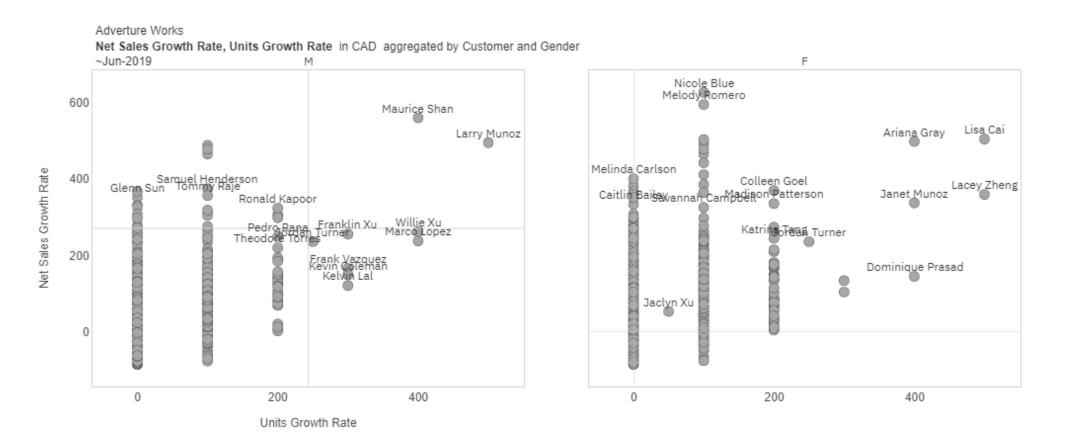


Dominique Prasad stood out with high Net Sales and Units Growth Rates in the analysis of customer growth rates. The diverse range and lack of consistent patterns suggest tailored strategies are needed based on individual customer circumstances and preferences.

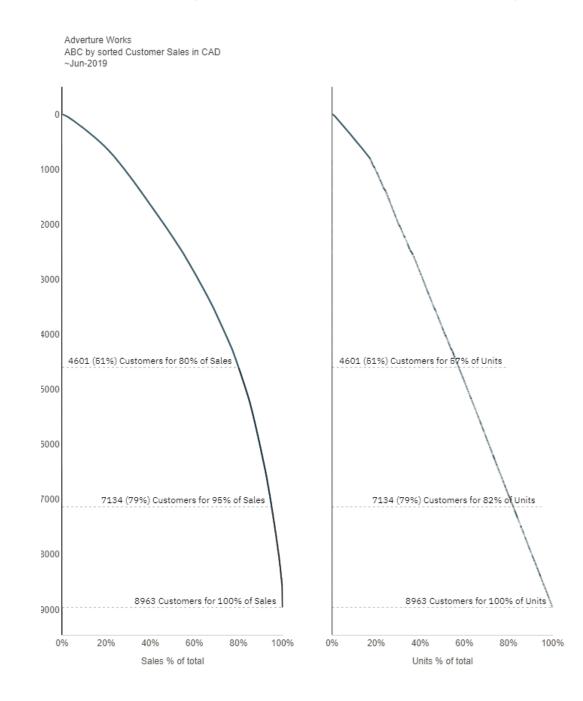


Units Growth Rate

Female customers had a broader distribution of Units Growth Rates vs males. Top performers like Dominique Prasad and Janet Munoz stood out. The higher, more varied growth rates among females signal potential areas to focus sales and marketing efforts.



The top 51% of customers accounted for 80% of total sales, but only 57% of units, suggesting they purchased higher-value products. Focusing on 'B' and 'C' class customers could diversify the sales base and reduce dependency on top clientele.



Executive summary Index At a glance Sales breakdown Data insights **Trends** Backup Adventure Works has experienced remarkable sales growth across various dimensions. Overall sales grew at a CAGR of 43.2% over the period, with significant increases in units sold (p.38). This growth was driven by strong performance in new customer acquisition, existing customer retention, and re-engagement, with new cohorts playing a critical role (p.40). Additionally, the company deepened relationships with existing customers, as evidenced by the substantial increase in units purchased per customer (p.41).

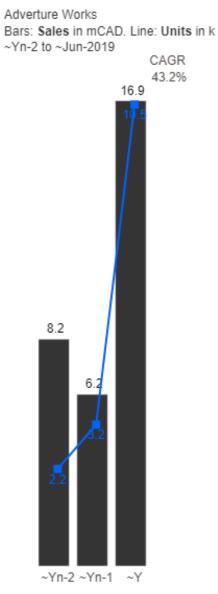
The company's product categories showed divergent trends. Mountain Bikes and Touring Bikes exhibited exceptional growth, with Mountain Bikes sales surging by 192% and Touring Bikes reaching over 4.0 million CAD from zero the previous year (p.44). However, Road Bikes experienced a severe decline with a CAGR of -67.3% (p.42).

Size ranges also demonstrated varying performance. The 38-40 cm and 42-46 cm ranges had remarkable growth, with CAGRs of 216.7% and 89.8% respectively. Conversely, the 60-62 cm range saw a decline in sales, with a negative CAGR of -27.2% (p.39).

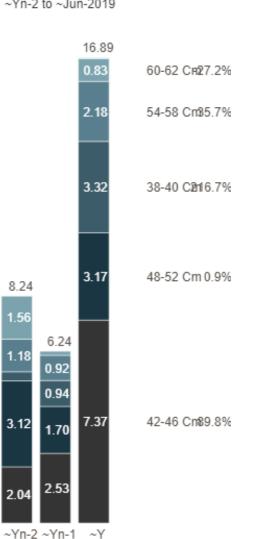
Adventure Works had a highly successful year, with significant sales improvements across all months, resulting in an annual growth of 171%. The latter half of the year, particularly from November to June, had exceptionally high growth rates consistently exceeding 180% (p.43).

To sustain and accelerate growth, Adventure Works should continue focusing on acquiring new customers, engaging existing ones, and adapting business strategies based on product performance and market trends (p.40, p.42). The company's success in Mountain Bikes and Touring Bikes suggests strong market demand or effective positioning and launch, which could be leveraged for future growth (p.44).

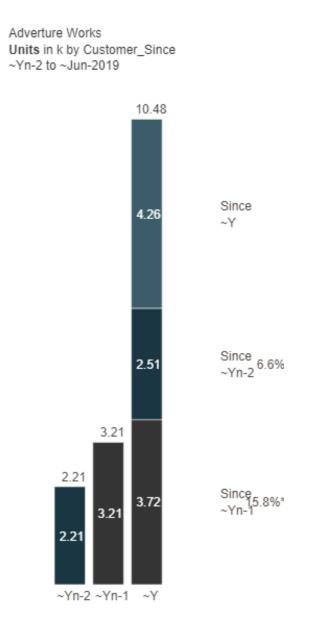
Sales grew strongly, with a 43.2% CAGR over the period. Units sold increased significantly. Sales fluctuated, declining from Yn-2 to Yn-1, then rising substantially in Y.



The size ranges 38-40 cm and 42-46 cm showed remarkable growth, with CAGRs of 216.7% and 89.8% respectively. In contrast, the size range 60-62 cm experienced a decline in sales, with a negative CAGR of -27.2%.



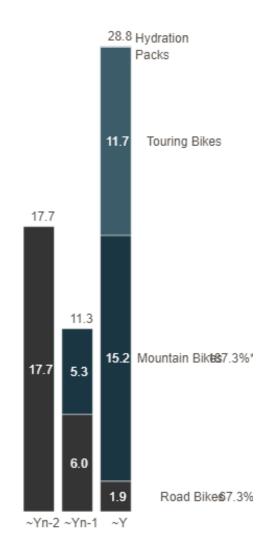
Adverture Works Sales in mCAD by Sizerange ~Yn-2 to ~Jun-2019 The data shows robust growth through new customer acquisition and existing customer retention and re-engagement. New cohorts play a critical role, with the latest cohort contributing substantially in the most recent period. The company should continue focusing on acquiring new customers and engaging existing ones to sustain and accelerate growth.



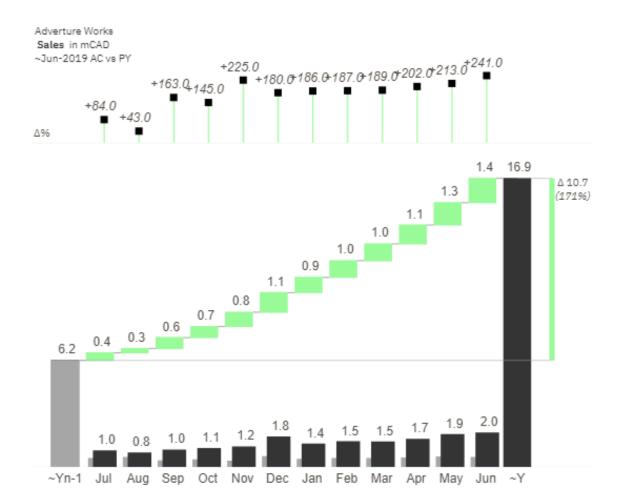
The data shows a positive trend for the business in deepening relationships with existing customers. Customers are purchasing more units, with significant growth in the final period. This growth highlights potential strategic success or favorable market conditions that the business could capitalize on or seek to understand further for future planning.



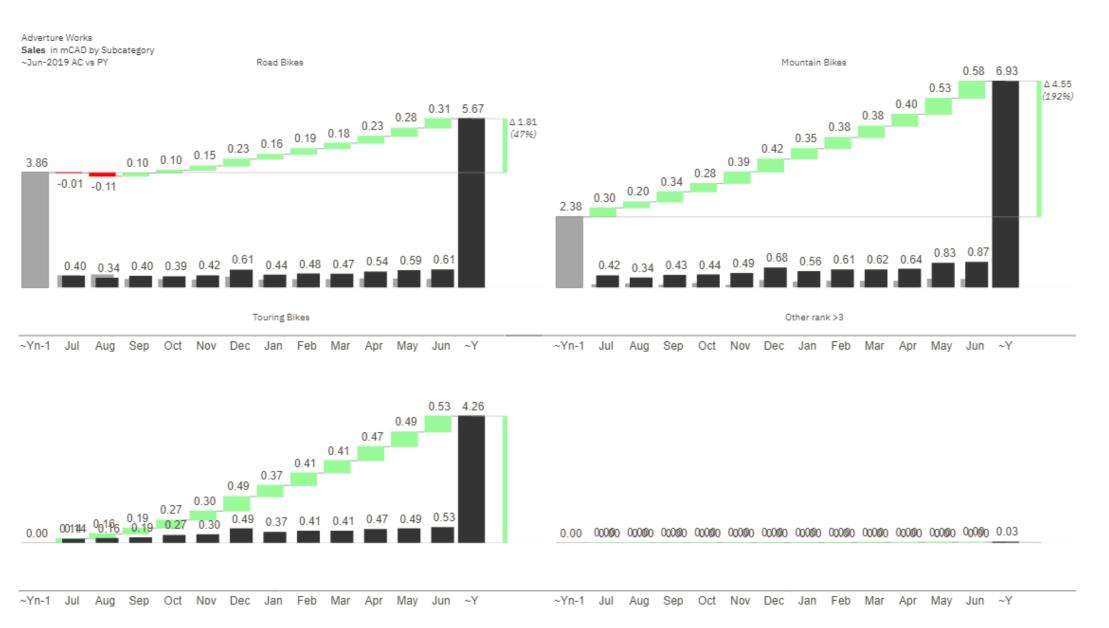
Road Bikes have seen a severe decline, with a CAGR of -67.3%. In contrast, Mountain Bikes have experienced explosive growth, with a CAGR of 187.3%. Adapting business strategies based on product performance and market trends is crucial to optimize sales outcomes.



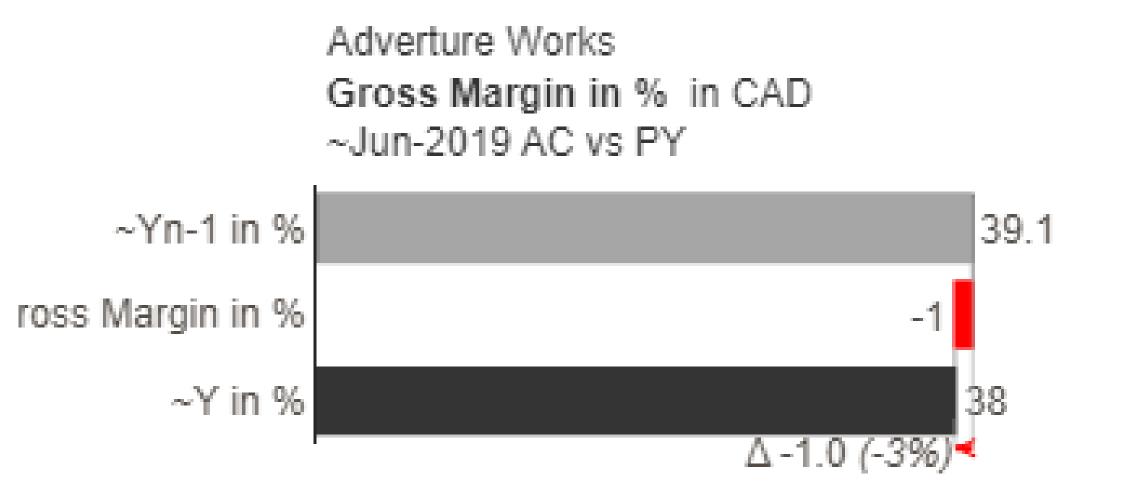
Adverture Works Sales in kCAD by Subcategory like-for-lik ~Yn-2 to ~Jun-2019 Adventure Works had a highly successful year with significant sales improvements across all months, resulting in a substantial annual growth of 171%. Every month outperformed the previous year by a significant margin, showing robust growth. The latter half of the year, particularly from November to June, had exceptionally high growth rates consistently exceeding 180%.

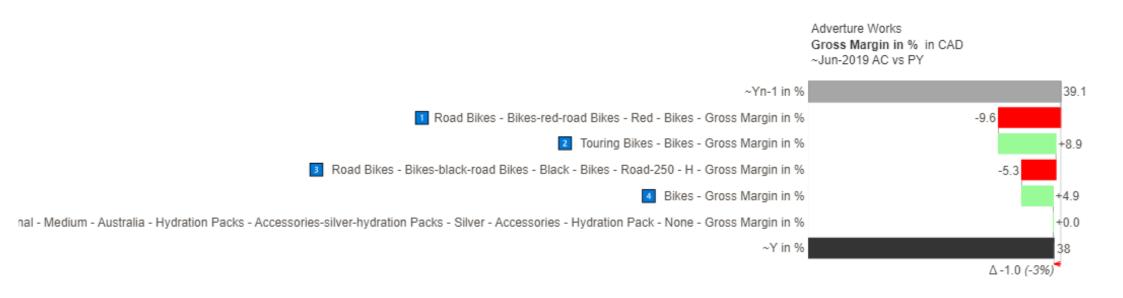


Adventure Works has shown significant sales growth across most categories, with particularly strong performances in Mountain Bikes and Touring Bikes. Mountain Bikes sales surged by 192%. The introduction of Touring Bikes has been highly successful, with sales reaching over 4.0 million CAD from zero the previous year, suggesting strong market demand or effective positioning and launch.



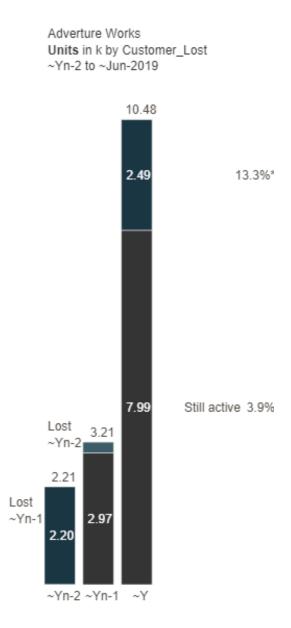
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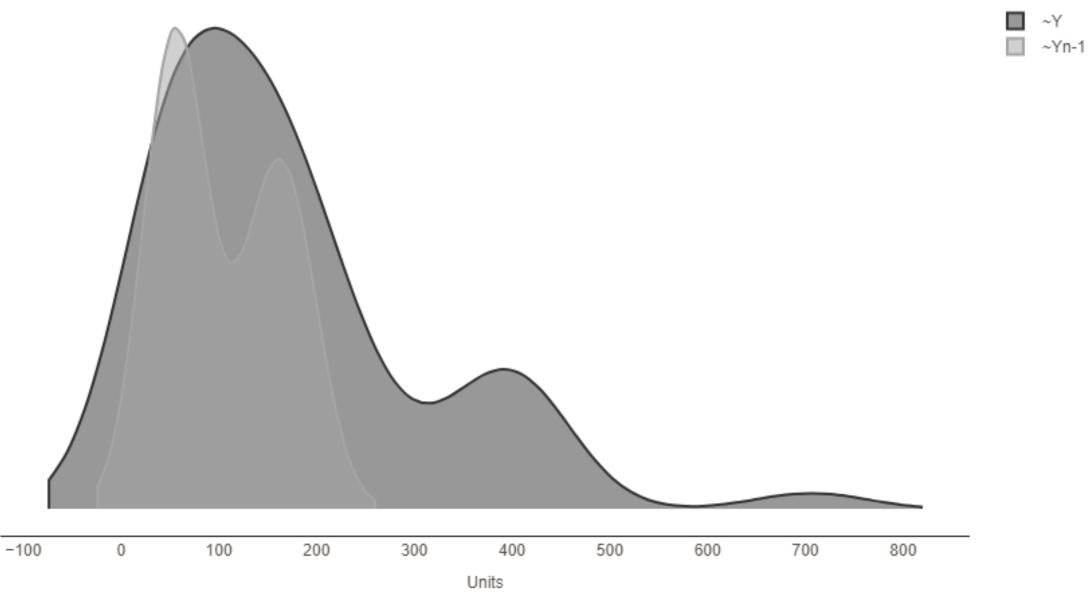


Adverture Works Sales Growth Rate in CAD by Houseownerflag ~Jun-2019





Adverture Works Units aggregated by Productname ~Jun-2018 vs ~Jun-2019



Adverture Works Units aggregated by Productname by Category ~Jun-2018 vs ~Jun-2019

